



Saskatoon Airport Accessibility

Saskatoon John G. Diefenbaker Airport is barrier free offering a variety of accessibility features.

Arrival and Check-In:

- The parking lot is located in close proximity to the Airport Terminal Building and offers designated accessible parking spaces for individuals with special needs.
- Airport Terminal Building entrances are equipped with automated doors and are open 24hrs a day seven days a week.
- Lowered counter ledges have been incorporated at both the check-in counters and rental car kiosks for wheelchair accessibility.

Parking:

- Designated accessible parking spaces are available in both our public and staff parking areas.

Accessible Ground Transportation

Taxi Service is available through United Blueline cab service. Wheelchair accessible taxis can be prebooked or on demand service with an anticipated wait time of one hour. Accessible vans can accommodate power wheelchairs and scooters. Accessible ground transportation is available through either United Cab service or the various rental car agencies servicing the airport. Please be advised that none of the hotels which service the Saskatoon Airport offer wheelchair accessible shuttle service.

[The United Group](#)

306-652-7505

There are five car rental agencies located at the Saskatoon Airport. It is recommended a minimum of 24 hours advance notice for accessible vehicles be given.

[Avis Car Rental](#)

306-652-3434

[Budget-Rent-A-Car](#)

306-664-0670

[Enterprise Rent A Car](#)

306-664-4454

[National Car Rental](#)

306-664-8771 Ext 5

[Thrifty Car Rental](#)

306-244-8000

Personal Assistance:

- Security personnel are located throughout the Airport terminal Building and are available to assist passengers if needed. They provide site security services, offer directions, can identify locations of TTY telephones, assist with obtaining wheelchairs and providing an escort through the Air Terminal Building.
- The Saskatoon Airport Authority has Airport Ambassador Volunteers who are stationed at the Saskatoon Shines kiosk located in the Arrivals area. They are easily identified by their white hats and blue vests and available to offer assistance or locate a security personal if required.
- Wheelchair service is available by all Air Carriers from the check-in area to the departure gate and onto the aircraft. Advance notice to the Air Carrier when making the flight reservation is recommended
- Escort passes for non-flying individuals wishing to provide additional assistance to the passenger at the departure gate is available. The escort must have valid photo identification and will be required to clear the pre-board screening checkpoint. He or she is also subject to the same security screening requirements as the traveler. The airlines are responsible for administering the passes.

TTY Phones:

- The Saskatoon Airport Terminal Building is equipped with a TTY phone located in the Arrivals area.

Wayfinding:

- The Airport Terminal building is equipped with signage that meets the width and height guidelines.
- Tactile markers are located in all elevators and escalators.

Washrooms:

- All washrooms at Saskatoon Airport are wheelchair accessible. Washrooms are located in all passenger service areas of the Terminal Building.

Relieving Areas for service Animals:

- There are no specific areas designated as relieving areas for service animals; however, there is various grass areas located outside and to the right at the Airport Terminal Building.

Other Accessibility Features:

- An elevator provides access to the second color Administrative Offices and the Historical display/Observation Area
- The Airport Terminal Building is equipped with baggage belt start up alarms and flashing lights.